

## **PAYMENT & CANCELLATION POLICIES**

## **TOUR PAYMENTS:**

All payments, including initial deposit (\$500 per person for US tours; \$700 per person for international), can be made through WeTravel, our online payment provider. We accept credit card payments for an additional fee (2.9% for MC, Visa, Discover; 3.9% for AmEx), but you may also pay by bank transfer (no fee). If paying deposit by check or money order, please mail in along with a paper registration form or contact our office. **Unless otherwise stated in the tour information, full payment is due 120 days prior to departure.** 

## **CANCELLATIONS:**

**IF WE CANCEL** a tour due to low registration, participants may either transfer their payments to another trip of their choosing (departing in the next 12 months) or receive a full refund.

**IF WE CANCEL** a tour due to a 'Force Majeure' event (Acts of God, global pandemic, natural disasters, war or political conflicts, national or regional emergencies, strikes or labor shortages, or anything else outside the control of Ventures Birding), we will do everything in our power to refund any payments as the situation allows. Provided that, Ventures Birding is under no obligation to provide a refund and will not be liable or responsible to a participant, nor be deemed to have defaulted or breached any such agreement, if we fail to do so. If given, refund amounts will be calculated on a case-by-case basis.

**IF YOU CANCEL** your place(s) on a tour we intend to operate more than 90 days from departure, full refunds will be available minus a \$100 per person handling fee (If, at the time of cancellation, you choose to move your payments to another tour departing in the next 12 months, the \$100 fee is avoided). If cancelling within 90 days of departure, no refund is available.

We highly recommend that you purchase tour cancellation (including medical emergency) insurance to cover your investment in case of injury or illness to you or a family member prior to or during a trip.